



Registered charity: 264713

Company limited by guarantee: 01068186

PAC-UK is registered with Ofsted under the Care Standards Act 2000 as an Adoption Support Agency (reg. no. SC066981)

PAC-UK was last inspected by Ofsted in December 2022 and was rated 'Outstanding' in all areas.

Equal opportunities

PAC-UK is committed to providing a service based on racial equality and equal opportunities. It has an ethnically and culturally diverse staff.

If you have a concern about the ethnicity or gender of your counsellor PAC-UK will do its best to accommodate your request.

PAC-UK operates service user evaluation and complaints procedures.

PAC-UK SGSS

Family Action Head Office
34 Wharf Road
London
N1 7GR

Office 0300 1800 085

Advice 0300 1800 090

Email advice@pac-uk.org

Web www.pac-uk.org

Special Guardianship Support Service
www.specialguardiansupport.org.uk



www.pac-uk.org



twitter.com/PACUKadoption



Find 'PAC-UK' on Facebook



PAC-UK
Adoption and Permanency Support

PAC-UK Special Guardianship Support Service (SGSS) - Kent County Council

Comprehensive and up-to-date information, guidance and support for special guardians residing in Kent and professionals who support them



PAC-UK SGSS Website

The PAC-UK SGSS website provides information and guidance on a range of issues including:

- ✓ The role of a special guardian
- ✓ Family relationships - including birth family contact and sibling interactions
- ✓ Helping a child to feel secure - how to manage transitions and the impact of domestic violence
- ✓ Working with schools
- ✓ Accessing financial support
- ✓ Managing birth family contact
- ✓ Supporting a child with a special need or health condition
- ✓ How special guardians can take care of their health and wellbeing

Email

advice@pac-uk.org
education@pac-uk.org

Advice Line
0300 1800 090

Mon, Tues & Fri
10.00am - 4.00pm

Wed & Thurs
10.00am - 7.30pm

Education Advice Line
Thurs 12.00pm - 2.00pm

PAC-UK offices and Advice Lines
are not staffed on public holidays

PAC-UK Advice Line

Our PAC-UK Advice Line is a flexible, multi-functional, confidential and expert Monday to Friday service, operating during the day and on two evenings, to meet the varying needs of individuals, families and professionals – opening hours are listed within this leaflet.

All our advice line staff are experienced in adoption and permanency work and are qualified as social workers, therapists, psychologists or counsellors and are registered with the relevant professional bodies, Social Work England, UKCP etc. All have a background in social care and therapeutic services.

For more information about PAC-UK, please visit our website www.pac-uk.org

PAC-UK SGSS Subscription - Kent

To meet the needs of all Special Guardians living within Kent, **Kent County Council** has subscribed to the PAC-UK Special Guardianship Support Service (SGSS), which aims to:

- ✓ Improve outcomes for children living with special guardians
- ✓ Provide an accessible source of trusted support, information and guidance to special guardians

This subscription is available to all **special guardians** as well as **professionals** supporting children with a Special Guardianship Order in Kent.

Under this subscription, you can access:

- ✓ A **dedicated SGSS website** containing up-to-date information and guidance, downloadable resources and signposting to other sources of support*
- ✓ A **specialist Advice Line** staffed by qualified and experienced PAC-UK counsellors who can provide advice and information on all aspects of special guardianship:

Monday, Tuesday and Friday 10.00am to 4.00pm
Wednesday and Thursday 10.00am to 7.30pm

Phone: **0300 1800 090** | Email: advice@pac-uk.org

- ✓ You can also access PAC-UK's dedicated **Education Advice Line** during term-time only every Wednesday from 12.00pm to 2.00pm:

Phone: **0300 1800 090** | Email: education@pac-uk.org

* To access the PAC-UK SGSS website, please visit:
www.specialguardiansupport.org.uk

Once on the site, click on the Register tab In the top right menu to setup your individual access account.